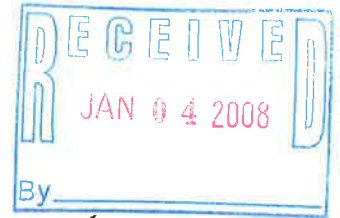




# New Palestine United Methodist Church

John C. Thomas, Pastor



December 20, 2007

Jerry Williams  
President, CPM – Construction Planning & Management, Inc.

Dear Jerry,

I am writing to thank you and your team for your outstanding work in the construction of our new Community Ministry Center. It is a wonderful facility that will greatly enhance our ability to offer many exciting new ministries.

As we were preparing to enter the construction phase of our project, CPM was one of several general contractors we considered. In talking with some of your previous customers it quickly became apparent that your company is committed to satisfying the customer and to building a quality building at the lowest possible cost. We were also impressed that such a large percentage of your business is from repeat customers. Your proposal in response to our plans was detailed and complete, and represented a savings of over \$300,000 compared to our initial budget expectation.

After construction was underway there were dozens of opportunities to see if we had made the right choice in selecting CPM to head up our project. If I have learned one thing about construction it is that problems on the job site will occur and success of your project is based on how those problems are addressed. I am happy to report that CPM has exceeded my expectations in this area. Your people always took complete ownership of every issue that came up and stayed with the problem until it was resolved. There was never any doubt in my mind that CPM was working on our behalf. There were many occasions in which your company advocated the best solution, even when that solution might be more difficult or less profitable for CPM.

Working with a church is not always easy, but we found CPM to be extremely flexible and open to the many challenges we presented. This included helping us out with our volunteer labor issues and also coordinating construction activities with the daily requirements of our daycare center. It was always apparent that the church's needs were CPM's first priority.

Finally I would like to compliment CPM for the many fine employees whom we had the pleasure of dealing with. From the planning phase up through construction I found you and your staff members to be professional, skilled, and of high integrity. Thanks again to everyone at CPM for their assistance in this very successful project.

Sincerely,

Michael K Poor  
Project Manager – New Palestine United Methodist Church  
New Palestine, Indiana