

A Community For Senior Adults

February 20, 1998

Mr. Jerry Williams President Construction Planning and Management, Inc. 10053 North Hague Road Indianapolis, IN 46256-3310

Dear Jerry,

Just a note to let you and your team know how things are going at the construction site from the owners viewpoint. Also, meeting with the architect and structural engineer at the site this week I took the opportunity to ask them how they thought you are doing. Let me quickly put your mind at ease, all parties are extremely pleased with the progress and job quality that CPM is exhibiting.

When you first recommended the "Partnering Program" I was more than a little nerves of not having a firm contractual price and had fears of dealing with subs direct during construction. These fears have vanished, I fell better informed than any previous construction project and even more impressive is that we are actually on schedule and under budget. Both the architect and engineer commented to the good working relationship that has been created and the quality of the work being preformed.

With CPM's "open book" system I am completely informed of the budget at all times. The project manager has updated the work schedule with me weekly. And job notes have kept me abreast of any problem areas. Your staff has been knowledgeable, professional and a pleasure to work with.

So far, so good. Looking forward to working together to completion.

Sincerely

Timothy D. Paino, Executive Director